#### **BOARD OF MANAGEMENT**

## DUNDEE AND ANGUS

#### **Human Resources and Development Committee**

Thursday 7 September 2023 at 5.00pm <u>Room A625,</u> <u>Kingsway Campus</u> (MS Teams option available)

#### AGENDA

| 1.  | WELCOME  |                         |       |
|-----|--|-------------------------|-------|
| 2.  | APOLOGIES  |                         |       |
| 3.  | DECLARATIONS OF CONNECTION & INTEREST  |                         |       |
| 4.  | MINUTE OF THE PREVIOUS MEETING - 4 May 2023<br>2023  | Paper A for approval    |       |
| 5.  | MATTERS ARISING  | Paper B for noting      |       |
| 6.  | 2023/24 KEY PRIORITIES FOR STAFF   | Paper C for information | SH    |
| 7.  | MORE SUSTAINABLE COLLEGE SAVINGS PLAN<br>OUTCOMES  | Verbal update           | SH/ST |
| 8.  | VP PEOPLE AND PERFORMANCE REPORT (INC NATIONAL BARGAINING UPDATE)  | Paper D for information | ST    |
| 9.  | STRATEGIC RISK REGISTER  | Paper E for approval    | ST    |
| 10. | HR METRICS   | Paper F for information | ST    |
| 11. | MEETING MINUTES/UPDATES  | Paper G for noting      |       |
|     | <ul> <li>Joint Consultation &amp; Negotiation Forum</li> <li>Health, Safety &amp; Wellbeing Committee</li> </ul> |                         |       |

**12. DATE OF NEXT MEETING** – Thursday 9 November 2023 at 5.00pm in Room A625, Kingsway Campus



#### Human Resources and Development Committee

#### Thursday 7 September 2023

#### PAPER A

#### MINUTE OF THE PREVIOUS MEETING – Thursday 4 May 2023

#### **BOARD OF MANAGEMENT**

#### Human Resources and Development Committee Thursday 4 May 2023



#### Draft

Minute of the Human Resources and Development Committee meeting held on Thursday 4 May 2023 at 5.00pm, in Room A625, Kingsway Campus.

| PRESENT: | D Mackenzie | D Smith    |
|----------|-------------|------------|
|          | B Lawrie    | N Lowden   |
|          | S Hewitt    | S Stirling |

| IN ATTENDANCE: | S Taylor (Vice Principal)      | P Muir (Board Administrator) |
|----------------|--------------------------------|------------------------------|
|                | A Mawhirt (Head of People & OI | D) J Grace (Vice Principal)  |

#### 1. WELCOME

D Mackenzie welcomed Committee members and welcomed D Smith as the new Academic Staff board member.

#### 2. APOLOGIES

Apologies were received from J Buchanan, J Carnegie, and B Grace.

#### 3. DECLARATIONS OF CONNECTION & INTEREST

There were no declarations of interest or connection.

#### 4. MINUTE OF THE PREVIOUS MEETING

The minute of the meeting held on Thursday 16 February 2023 was approved as an accurate record.

#### 5. MATTERS ARISING

There were no matters arising.

#### 6. A MORE SUSTAINABLE COLLEGE PAPER

S Hewitt introduced this paper following on from the extensive and difficult financial decisions colleges and other public sectors were continuing to face. S Hewitt noted the funding for the sector was projected to be 'flat cash' for the next few years; the increase cost of staffing and various other budgets will inevitably need to be met by cuts elsewhere and by steps to maximise any additional income streams.

The Scottish Funding Council (SFC) had advised that the £26m previously promised to the college sector would no longer be available for 2023/24. This had been a major blow to all colleges and was being raised directly with the government.

S Hewitt summarised the paper, highlighting the need to deliver the level of savings identified, whilst still meeting regional needs and maximising other income sources to create a college that is more sustainable and successful going forward.

S Taylor highlighted the 4-week consultation period for the initial proposals. All combined feedback, ideas and suggestions will be reviewed, and updated proposals will be issued for further consultation.

S Taylor noted that consultation feedback had been significant, with responses received from a variety of departments and from a large number of individual staff. Consultation responses were continuing, with union JCF meetings and weekly catch ups. The College was also in contact with representatives from the national Unison FE branch in the respect of the current saving plans.

S Hewitt highlighted within his report that the Scottish Government and Scottish Funding Council (SFC) have recognised that the college sector cannot remain the same size as it has been in recent years. Whilst any reduction in activity is unwelcome, without this flexibility it would not be possible to plan for a sustainable future for the college.

B Lawrie praised this paper and the presentation of it, considering the significant financial challenges faced. B Lawrie highlighted the demographic changes within regions and questioned if the Scottish Government would review college activity and funding relative to this. S Taylor noted that SFC had a demographic model that they used, and that activity levels had increased in some areas (such as West Lothian) to reflect increasing population. It was noted that this modelling was generally not significant in terms of changes in overall activity levels.

The paper, and the significant challenging work it represented, was noted.

#### 7. VP PEOPLE AND PERFORMANCE REPORT (INC NATIONAL BARGAINING UPDATE)

S Taylor summarised the report, highlighting the work around The Voluntary Severance (VS) scheme with positive numbers of applications being received. Outcomes from the interim scheme are being finalised with over £271K of savings already established from the February 2023 round and further discussions to be progressed.

Developments around national bargaining were noted. S Taylor highlighted the negotiations for the 2022/23 academic staff salary settlement remain on going, with an offer of 2% having been rejected and a ballot on industrial action being approved. Conversations are still ongoing with the hope of resolving this matter.

Notifications of planned action consisting of a 'work to rule' and action to withhold student results has been confirmed.

The picture was similar for support staff, with an offer having been rejected and a ballot for strike action by Unison members having been approved. Notification of planned strike action was expected shortly in relation to this vote.

S Taylor highlighted the importance of the Thrive at D&A activities which were ongoing. This work was important support for students and staff.

An evaluation of the costs and benefits of Thrive work would be reviewed and evaluated for the next academic year- 2023/24, with work continuing if the cost of living issues remained.

A Mawhirt summarised progress in respect of the CPD plans discussed at the previous meeting and outlined plans for all staff development days at the start of session 2023/24.

The report was welcomed.

#### 8. STRATEGIC RISK REGISTER

S Taylor noted the review being undertaken of the Risk Register but highlighted that no changes were proposed in respect of the risks allocated to the Human Resource and Development Committee.

The paper was approved.

#### 9. HR METRICS

HR Metrics were noted by the Committee.

S Taylor highlighted the change in format for the staff FTE data, highlighting that this better reflected the normal data considered within the College. The increase in staff absence rates was noted, with this returning back to similar pre COVID levels.

#### **10. MEETING MINUTES/UPDATES**

The Joint Consultative Committee (JCF) and Health, Safety and Wellbeing (HS&W) minutes were noted.

#### 11. DATE OF NEXT MEETING

Thursday 7 September 2023, 5pm, Room A625, Kingsway Campus

#### Action Point Summarv

Action

Responsibility Date

No action points noted



#### Human Resources and Development Committee

#### Thursday 7 September 2023

#### PAPER B

#### **MATTERS ARISING**

#### **BOARD OF MANAGEMENT**

#### Human Resource and Development Committee

#### Thursday 7 September 2023



#### **Matters Arising**

Paper B for noting

| Agenda<br>Item No | Action                        | Current status | Open /<br>Closed |
|-------------------|-------------------------------|----------------|------------------|
|                   | There were no matters arising |                |                  |

Author & Executive Sponsor: Steven Taylor, Vice Principal – People and Performance



#### Human Resources and Development Committee

#### Thursday 7 September 2023

#### PAPER C

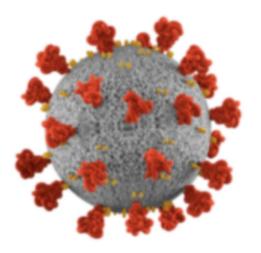
#### 2023/24 KEY PRIORITIES FOR STAFF

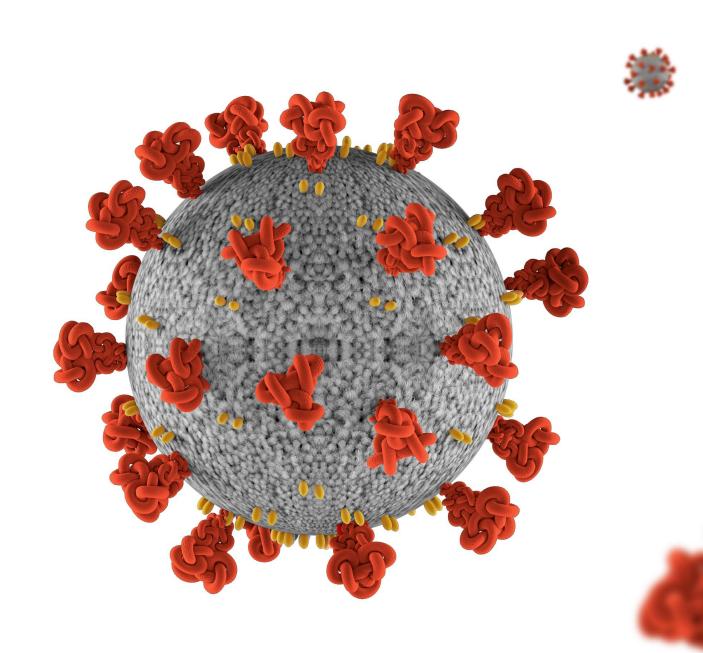
# DUNDEE AND ANGUS COLLEGE

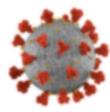
## Welcome to AY 2023/24

August 2023

# be in the right **place**





















## What about D&A?









E

Succesful from SIMD10/20



Succesful with a Disability

G.4K

Succesful Care Experienced



### Key Priorities for AY 23/24

#### • New Structure • Focus on the basics • Recognise Strengths & Areas to Improve • Comms & Engagement

#### Sustainability

Financial
 Efficient & Effective
 Grow Partnerships
 Climate Emergency

#### Support

E

Students
 Eachother
 College Priorities





#### Human Resources and Development Committee

#### Thursday 7 September 2023

#### PAPER D

#### VP PEOPLE AND PERFORMANCE REPORT (INCLUDING NATIONAL BARGAINING UPDATE)

#### BOARD OF MANAGEMENT Human Resources and Development Committee Thursday 7 September 2023



#### **VP People and Performance Report**

#### Paper D for information

#### 1. Voluntary Severance

As the More Successful and Sustainable College savings plan has progressed, an increased number of voluntary severance applications have been received and approved. This has supported the savings plan outcomes and assisted the College to match staffing needs against revised curriculum and operating plans and needs.

The College operated two 'enabling' VS schemes in advance of the savings plan being published (Oct – Dec 2022 and Feb – March 2023). The April 2023 voluntary severance scheme accompanied the savings plan and has now closed.

From the three rounds of voluntary severance undertaken during AY 2022-2023, the following applications, savings, and costs are noted.

| Oct – Dec<br>2022 | Applications | Approved | Pending | Declined | Savings  | Cost     |
|-------------------|--------------|----------|---------|----------|----------|----------|
| Academic          | 12           | 7        | 0       | 5        | 257311   | 128987   |
| Support           | 12           | 4        | 0       | 8        | 129980   | 50739    |
| Totals            | 24           | 11       | 0       | 13       | £387,311 | £179,727 |
|                   |              |          |         | FTE      | -7.73    |          |

| Feb – March<br>2023 | Applications | Approved | Pending | Declined | Savings  | Cost     |
|---------------------|--------------|----------|---------|----------|----------|----------|
| Academic            | 11           | 11       | 0       | 0        | 141860   | 193754   |
| Support             | 11           | 5        | 0       | 6        | 153950   | 77112    |
| Totals              | 22           | 16       | 0       | 6        | £568,811 | £270,867 |
|                     |              |          |         | FTE      | -11.87   |          |

| April - Aug<br>2023 | Applications | Approved | Pending | Declined | Savings    | Cost     |
|---------------------|--------------|----------|---------|----------|------------|----------|
| Academic            | 23           | 22       | 1       | 0        | 946922     | 412361   |
| Support             | 16           | 4        | 7       | 5        | 83091      | 37460    |
| Totals              | 39           | 26       | 8       | 5        | £1,030,014 | £449,822 |
|                     |              |          |         | FTE      | -15.33     |          |

From the above, the total value of VS savings achieved at this point in time are £1,986,136 representing a reduction of **39.93 FTE** staff. The total cost associated with VS at this point in time are £900,416.

Decisions in respect of the remaining pending applications will be made as final staffing and structure changes are progressed.

Given the on-going need for savings to be realised it is proposed that the voluntary severance scheme reopen again during 2023/24 as required through until the end of the academic year.

#### 2. Savings Plan Progress

An up-to-date summary of progress in respect of the savings plan will be given to the Committee.

Overall good progress has been made across all points of the savings plan, with the key elements outlined within the June 2023 implementation paper almost complete.

The combination of voluntary severance, natural vacancies, non-pay savings and increased income has allowed the College to meet the minimum £2.5million target outlined within the plan and, importantly, allowed the College to remove the risk of compulsory redundancy in respect of this.

The removal of the compulsory redundancy risk was communicated to our unions on 18 August 2023 and will remove the final aspect of the dispute raised by the local EIS-FELA branch. This dispute has now been resolved and as part of this a 'lessons learned' exercise will be undertaken involving local union representatives as an opportunity to enhance joint ways of working in respect of any future savings exercises that may be required.

A further paper for staff, summarising the outcomes of the savings plan, is scheduled for mid-September 2023, and will be copied to Board members. An Equalities Impact Assessment will also be completed and shared with unions, staff, and Board members.

#### 3. National Bargaining

#### Academic Staff Negotiations

Negotiations for the 2022/23 and 2003/24 academic staff salary settlements remain difficult, with a final offer of £2000 for 2022/23 and £1500 for 2023/24 on all salary points being rejected and a ballot on industrial action returning a majority vote.

Notification of planned action consisting of a 'work to rule' and action to withhold student results was enacted from 2 May 2023 with some staff taking part in this action and work progressing to minimise the impact (particularly of the resulting boycott) on student progression.

Strike action by academic staff has also been confirmed, with dates scheduled for 7 and 21 September 2023 and for 2,3 and 4 October 2023. The College will remain open on these dates and steps taken to minimise disruption to learning.

#### **Support Staff Negotiations**

In respect of Support staff, a complex pay and conditions demand has been submitted on behalf of Unison, GMB and Unite (and detailed at previous meetings).

A similar final offer of £2000 for 2022/23 and £1500 for 2023/24 on all salary points has been made to support staff. Discussions around this are ongoing with the major sticking point appearing to be a request for a national guarantee that no member of staff within the college sector would be made compulsorily redundant.

Discussions in respect of potential form of words to highlight that redundancy would be the final option have been held, but no resolution achieved and a ballot on industrial action by Unison returning a majority vote.

Strike action by support staff has also been confirmed, with dates scheduled for 7 and 21 September 2023. As noted above, the College will remain open on these dates and steps taken to minimise disruption to learning. This strike action applies only to Unison members as successful ballots have not been undertaken by GMB (GMB is the predominant union for support staff at D&A, particularly in respect of the Dundee campuses).

#### **2021 Instructors Dispute**

Following resolution to the 2021 national dispute with academic staff surrounding the use of instructor roles, a national dispute has been raised by support unions to the Employers' Association as a result of the terms of the <u>national agreement reached with EIS/FELA.</u>

Support unions are unhappy that the review process agreed as a resolution to the EIS/FELA dispute does not involve them in discussions around potential changes to the designation of instructors/trainers (who are support staff).

National discussions are progressing, but no resolution has yet been reached.

#### **National Job Evaluation**

Arrangements in respect of the national support staff Job Evaluation exercise continue to progress slowly, with the last update on this produced in March 2023. Details of work being undertaken is available on the NJNC website: <u>https://njncscotlandscolleges.ac.uk/job-eval-latest-news/</u>

Arrangements remain under close review within the College to ensure that implementation through the next stages is progressed as efficiently and effectively as possible. It is, however, recognised that there is significant likelihood for national arrangements to be further delayed or derailed as arrangements progress and as complex and contentious elements of these arise.

Part of the ballot in respect of industrial action for support staff relates to the failure of employers to provide for 'pay harmonisation' in respect of support roles.

#### **National Policy Development**

National discussions have been ongoing over several years to support development of a suite of national policies, with a particular focus around the following areas:

- Absence Management
- Family Friendly Policies (including Maternity, Paternity etc.)
- Discipline and Grievance
- Flexible Working
- Professional Development.
- National Menopause Policy
- Annual Leave Policy
- Managing Workforce/Organisational Change Policy

These discussions have proven challenging in respect of these, with only a national menopause policy having been agreed, although it is hoped that arrangements will begin to be agreed over the coming months.

#### **Local Employee Relations**

The College is pleased to advise that arrangements have been progressed to confirm a local union representative for Unison. Richard Gordon (IT Technician) has been appointed into this role and is currently undertaking the national training required to become a fully approved representative.

Unison officers have attended the College in recent weeks to seek to encourage further representation and the College has worked with representatives from the national Unison FE branch in respect of the savings plan.

#### 4. Thrive with D&A

As discussed at previous meetings, the Thrive with D&A work is an important support for our students and many staff.

Following consideration by the Executive team, and reflection / evaluation from the Students' Association, it has been confirmed that the Thrive initiative and work will continue throughout 2023/24.



Thrive activities have incurred expenditure of £33k and have received donations of almost £5k.

Over the course of last year we provided 27,383 free portions of soup and 3,043 free breakfasts from the catering outlets. This was supplemented by the work of DASA, the various other free food, clothing and support offers and around 1,200 attending the Christmas movies.

The Thrive work has been picked up by College Development Network Research and Enhancement Centre as an area of good practice and a Case Study of the work is due to be published by CDN and disseminated across the sector in the next few weeks.

Details of the various offers and activities are included within a Thrive hub open to students and staff and can be accessed from within the College network here: <u>https://dundeeandangus.sharepoint.com/SitePages/D&A-Thrive.aspx</u>

#### 5. Trade Union Nominees of Boards

As highlighted at previous meetings, the Scottish Government is in the process of amending legislation to create the roles of Trade Union Nominated Board Members for Colleges. This new legislation is planned to come into effect from 1 January 2024 with elections and appointment of these new Board members planned to take place in October/November 2023.

Like the current academic and support staff members, these new Board members will be full members of the Board, and are not representatives of their unions or staff.

Arrangements in respect of the appointment of these members will be confirmed at the December 2023 Board meeting.

#### 6. People Team Structure Review

Following some staffing changes within the People Team, a review of the structure and operating arrangements has taken place. This will result in the expansion of Advisor roles and some changes in respect of the links between advisors and the curriculum and/or support teams that they work closely with. These arrangements will support ongoing activities and better match working arrangements with changes made in the College structure as a result of the savings plan. These changes will include an increased focus around organisational development and CPD activities which have had to take a 'back seat' in recent months due to other significant staffing commitments.

#### 7. GTC Scotland Professional Registration

As we move into the new academic session, the Academic Development team will work with staff now eligible to register with GTC Scotland under Provisional (Conditional) status. This allows staff who meet the standard for provisional registration with GTC Scotland to have provisional registration on the condition that they will achieve a recognised teaching qualification.

Work continues nationally to support the roll out of this new phase of registration, with D&A's Christine Calder joining College Employers Scotland colleagues as part of the national working group.

#### 8. All Staff Development Days – 17<sup>th</sup> and 24<sup>th</sup> August

Following discussions with the College's CPD planning group, two days of development activity ran in August on Thursdays 17<sup>th</sup> and 24<sup>th</sup>. The first of the two days included the College's 'traditional' welcome and kick off to the new academic session at Gardyne campus with operational updates from a range of teams. Simon welcomed staff to the event and set out the priorities for the year ahead, with a networking lunch available after the morning's inputs. C.400 staff engaged with the day, with around 250 in person and 150 online viewing the live stream. The afternoon saw a range of sessions available to staff, with academic staff engaging with the Quality team and support staff able to choose from a range of inputs.

Feedback on the format and organisation of the 17<sup>th</sup> of August has generally been positive with staff enjoying the opportunity to get back on campus in larger groups, catch up on what's happening and reconnect with colleagues. Concerns re: the length of the morning session were addressed as best as possible on the day with additional breaks built in, but is something we can review for future sessions.



A very popular feature of the 17<sup>th</sup> was the Support Team Marketplace that ran over lunch time. Support teams had stalls in the Atrium area at Gardyne, with staff on hand to promote services and answer any questions about their support or area of expertise. We have used this model before and it was very well received once again, with Marketing possibly stealing the show with their Las Vegas themed casino stall, complete with mocktails, sweets and music.



The second of the two days on 24<sup>th</sup> August saw activity happening on all campuses, with a wide variety of sessions running in designated timeslots across all sites. The availability of online access to the sessions meant that staff could locate at a campus and engage in the in person activity there, as well as online activity on the other sites.

The complex programme was developed with feedback from staff gathered prior to the summer break, with over 125 staff sharing their development wants and needs. This was coupled with the CPD planning group's evidence base of development needs from Stop and Reflect and other Quality processes, development of the Curriculum and Quality Leader programme and feedback, and ongoing feedback received by the People and Academic Development Teams.

Overall, turn out at the sessions was good, however on reflection it was clear people mainly engaged through their own / normal campus and online, rather than locating at another campus. It was hoped that staff would select the campus based on the in person programme at that location, however even with that not really happening there were nearly 300 staff engaged over 500 learning activity instances across all campuses.

Further discussion on the feedback from the days and the format has taken place at SLT, as the need to balance opportunities for professional learning and development with start of term priorities has been noted through various feedback channels. The dates were announced to staff in April 2023 and featured as part of ongoing planning, however in reality the two weeks prior to most teaching starting are always busy.

This will be taken on board for future planning, and the overwhelming majority of feedback indicated the range of inputs of offer was welcomed and needed by staff. The greater majority of the sessions that ran during the development days have either been recorded and made available on the Portal for self-directed learning, or will run again in this year's D&A Way CPD programme.

#### 9. Staff Awards

Back in June, the Staff Awards was a welcome way to close out the academic year and take time to celebrate the great work of staff that goes on every day throughout the session.

Due to the financial savings position, one or two staff raised concerns that it would not be appropriate to hold the Awards this year, however we felt it was probably more important than ever to do so. Staff and students take time throughout the year to make nominations for those who have inspired them to success, been trusted to support and are respected for their contributions to College life. We felt it crucial to recognise this and spread some joy, which can always be counted on in the student to staff category nominations.

As ever, if staff were not keen to attend there was no expectation they would do so and for the 150 staff that did engage in the event, it was the usual heartwarming and uplifting afternoon. Each year the stories of support and kindness provide an opportunity for us all to reflect on the year gone by and what the D&A community stands for.





#### 10. iTrent HR-Payroll Project

The iTrent project has reached a significant milestone this month, with CPD bookings, holiday requests and absence recording all now live within the system. The roll out of CPD was thoroughly tested by utilising the new process and system for the All Staff Development Day bookings and troubleshooting was minor considering the scale of the events.

The work to streamline these processes into the single iTrent system available to staff via Employee Self-Service has been ongoing for some time, therefore reaching this stage has been welcomed by the project team and staff alike. The new single system approach makes it simpler for staff to manage pay, personal details, holidays, CPD and absence all in a single place.

Developments will be ongoing to ensure the College is achieving best value from the system, with further developments around absence and CPD planned throughout the 2023-24 academic year.

#### 11. Head of People and Organisational Development – Maternity Leave

Abi Mawhirt will commence maternity leave mid-September, therefore Karen Buchan (HR Manager) will join the HRD Committee through the academic year 2023-24. In Abi's absence, Karen will take on responsibility for a range of organisational development activity covering CPD and professional learning, OD centralised budget responsibility, strategic employee engagement and communications, as well as reporting directly to Steve Taylor as VP.

The Marketing team will report directly to Simon Hewitt, with Jenna Lawrence due to return to her Marketing Manager post from maternity leave on 16<sup>th</sup> October. The Marketing team will take on more responsibility for internal communications during Abi's leave, with Simon working closely with Jenna and the team as well as Neville Robertson Communications (NRC) to ensure all communications elements are covered.

The Academic Development Team led by Christine Calder will report in through the Quality Team under the new Director of Student Experience role, with Christine taking on further responsibilities in relation to GTC Scotland registration roll out and academic staff learning and development.

#### 12. Link to Strategic Risk Register

Information in this report is intended to provide Board members with reassurance that actions and activities are being progressed and addressed that support the mitigation of a range of risks identified within the Strategic Risk Register namely:

- 2.2 failure to achieve institutional sustainability
- 3.1 failure to reach aspirational standards in learning, teaching and service delivery
- 3.3 Legal actions; serious accident; incident or civil/criminal breach
- 3.4 failure to meet aspirational standards in respect of the health, safety, wellbeing and development of staff and students
- 3.9 failure to meet PREVENT and related obligations

Authors: Steve Taylor, Vice Principal and Abi Mawhirt, Head of People and Organisational Development Executive Sponsor: Steve Taylor, Vice Principal



#### Human Resources and Development Committee

#### Thursday 7 September 2023

#### PAPER E

#### STRATEGIC RISK REGISTER





### **STRATEGIC RISK REGISTER**

**2023 - 2024** As at September 2023

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Verv Likelv |

|                          | POTENTIAL CONTRIBUTING  | FACT   | ORS        | 5     | TREATMENT  | POST MITIGATION EVALUATION |            |         | POST MITIGATION EVALUATION |                        |
|--------------------------|---|--------|------------|-------|--|----------------------------|------------|---------|----------------------------|------------------------|
| Risk<br>Number<br>Commit |   | Impact | Likelihood | Score | Mitigation Actions   | Impact                     | Likelihood | Score   | Monitoring                 | Lead<br>Responsibility |
| 1.1<br>LT&Q              | Failure of College strategy to meet the<br>needs of the D&A Region and/or<br>national priorities (eg Employability,<br>DYW, attainment, articulation) | 4      | 4          | 16    | <ul> <li>Robust strategic<br/>planning</li> <li>Effective environmental<br/>scanning</li> <li>Strong partnerships</li> <li>Clear links between<br/>strategy and practice</li> <li>Concerted demands for<br/>increased activity levels</li> </ul> | 4                          | 2          | 8<br>↔  |                            | Principal<br>& Chair   |
| 1.2<br>Board             | College may be disadvantaged by<br>changes to either UK or Scottish<br>Government policies  | 4      | 3          | 12    | <ul> <li>Effective environmental scanning</li> <li>Negotiation/influence at national level</li> </ul>  | 4                          | 3          | 12<br>↔ |                            | Principal<br>& Chair   |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

| POTENTIAL CONTRIBUTING FACTORS |  |        |            | TREATMENT |   | POST MITIGATION EVALUATION |            |        |   |                        |  |
|--------------------------------|--|--------|------------|-----------|---|----------------------------|------------|--------|---|------------------------|--|
| Risk<br>Number<br>Committ      |  | Impact | Likelihood | Score     | Mitigation Actions  | Impact                     | Likelihood | Score  | Monitoring  | Lead<br>Responsibility |  |
| 1.4<br>Board                   | <ul> <li>Difficulties or over commitment arising within large scale/national College led initiatives or projects impact negatively on:</li> <li>Ability of the College to meet key regional strategies/objectives</li> <li>Financial loss or unmanageable financial risk</li> <li>Reputational loss</li> </ul> | 4      | 3          | 12        | <ul> <li>Effective project/activity<br/>management in place</li> <li>Clear governance<br/>structures</li> <li>Project/initiative finances<br/>clearly incorporated<br/>within College financial<br/>strategy and plans</li> <li>End of project and<br/>exit/contingency<br/>planning</li> </ul> | 3                          | 2          | 6<br>↔ | <ul> <li>Regular project updates at<br/>Executive/Board level</li> <li>Monitoring of project activities,<br/>plans and outcomes</li> <li>Clear project Management<br/>arrangements in place</li> <li>Budget reporting and<br/>management</li> </ul> | Principal,<br>VPCP     |  |
| 1.5<br>Board                   | College disadvantaged as a result of<br>changes arising from major national<br>educational body reviews: SFC, SQA,<br>EdS  | 4      | 4          | 16        | <ul> <li>Negotiation/influence at national level</li> <li>Review of activities/ projects and response to new opportunities</li> </ul>   | 4                          | 1          | 4<br>↔ | <ul> <li>Robust monitoring via ROA</li> <li>Amendment of strategic direction/<br/>plans</li> <li>Rolling curriculum review</li> </ul>   | Principal              |  |

| Pos | t Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|-----|-----------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|     |           | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|     |           | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|     |           | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|     |           | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|     |           |       |  |        |                                      | 5     | Critical    | Very Likely |

|              | POTENTIAL CONTRIBUTING  | FACT | ORS        |       | TREATMENT  | POST MITIGATION EVALUATION |            |        |   |                        |  |  |
|--------------|---|------|------------|-------|--|----------------------------|------------|--------|---|------------------------|--|--|
|              |   |      | Likelihood | Score | Mitigation Actions   | Impact                     | Likelihood | Score  | Monitoring  | Lead<br>Responsibility |  |  |
| 1.6<br>Board | Failure of D&A plans and activities to<br>deliver on required carbon reductions<br>and sustainability actions necessary | 4    | 3          | 12    | <ul><li>Robust CEAP in place</li><li>Multiple strands of</li></ul>   | 4                          | 2          | 8<br>↔ | <ul> <li>Robust monitoring and reporting of<br/>CEAP at SLT and Board level</li> <li>Clear performance metrics</li> </ul> | VPSO,<br>HoE           |  |  |
|              | to meet national targets and achieve<br>College climate emergency ambitions.  |      |            |       | <ul> <li>activity/action</li> <li>Embedding<br/>sustainable<br/>practices in normal<br/>activity and ways of<br/>working</li> </ul>        |                            |            |        | <ul> <li>Amendment of strategic direction/<br/>plans</li> <li>Monitoring of scope 3 emissions</li> </ul>                  |                        |  |  |
|              |   |      |            |       | <ul> <li>Clear links between<br/>strategy and practice</li> <li>Planned investment in<br/>carbon reduction</li> <li>Sustainable</li> </ul> |                            |            |        |   |                        |  |  |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HolCT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|                               | POTENTIAL CONTRIBUTING FACTORS |        |           |       | TREATMENT          |        |           |       | POST MITIGATION EVALUATION |             |
|-------------------------------|--------------------------------|--------|-----------|-------|--------------------|--------|-----------|-------|----------------------------|-------------|
| Risk<br>Number &<br>Committee | Risks                          | Impact | Likelihoo | Score | Mitigation Actions | Impact | Likelihoo | Score | Monitoring                 | Responsibil |
| 2 Fina                        | incial                         |        | ă         |       |                    |        | ă         |       |                            | ity         |

| 2.1<br>F&P | Change in SFC Funding Methodology<br>and Allocation – Reduction in Funding      | 3 | 3 | 9  | r<br>● (   | Negotiation/influence at<br>national level<br>Contingency plans for<br>reduced funding   | 3 | 3 | 9<br>↔  | <ul> <li>Advance modelling of new<br/>funding methodologies and<br/>allocations</li> <li>Monitoring impact of changes</li> <li>Amendment of strategic<br/>or operational direction /<br/>plans</li> <li>Financial strategy sensitivities</li> </ul> | VPSO |
|------------|---|---|---|----|--|--|---|---|---------|---|------|
| 2.2<br>F&P | Failure to achieve institutional sustainability                                 | 5 | 4 | 20 | t<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9<br>9 | Protection of funding<br>through dialogue with<br>SFC<br>Robust annual budget-<br>setting and multi-year<br>financial strategic<br>planning<br>Effective budgetary<br>control<br>Where required, swift<br>action to implement<br>savings | 4 | 4 | 16<br>↔ | <ul> <li>Monthly monitoring of budgets</li> <li>Regular review of financial<br/>strategy and non-core income<br/>sensitivity</li> <li>Detailed monitoring of<br/>savings programmes</li> </ul>  | VPSO |
| 2.3<br>F&P | National outcomes on salaries and conditions of service outstrip ability to pay | 4 | 4 | 16 | E<br>• N   | Influence within<br>Employers Association<br>Management of staffing<br>expenditures  | 4 | 3 | 12<br>↔ | <ul> <li>Expenditure modelling</li> <li>On-going discussions with staff</li> <li>Financial strategy sensitivities</li> <li>Workforce planning</li> </ul>  | VPSO |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|                               | POTENTIAL CONTRIBUTING FACTORS |        |           |       | TREATMENT          |        |          |       | POST MITIGATION EVALUATION |                    |
|-------------------------------|--------------------------------|--------|-----------|-------|--------------------|--------|----------|-------|----------------------------|--------------------|
| Risk<br>Number &<br>Committee | Risks                          | Impact | Likelihoo | Score | Mitigation Actions | Impact | Likeliho | Score | Monitoring                 | Lead<br>Responsibi |
| 2 Fina                        | incial (cont)                  |        | ğ         |       |                    |        | ğ        |       |                            | lity               |

| 2.4<br>A&R | Financial Fraud  | 4 | 3 | 12 | • | Strong financial<br>controls: segregation of<br>duties and review of<br>transactions.<br>Review of impact of<br>any changes in<br>structure or duties<br>Whistleblowing<br>arrangements | 3 | 2 | 6<br>↔              | • | Continuous review of financial<br>controls<br>Internal Audit programme  | VPSO           |
|------------|--|---|---|----|---|---|---|---|---------------------|---|---|----------------|
| 2.5<br>F&P | D&A Foundation refuses/withholds<br>funding for key College priorities   | 5 | 3 | 15 | • | On-going dialogue with<br>Foundation Trustees<br>Appropriate bid<br>arrangements in place   | 3 | 2 | 6<br>↔              | • | Monitor and advise Board of<br>Management   | Prin &<br>VPSO |
| 2.6<br>F&P | Demands of capital developments /<br>maintenance impacts on financial<br>sustainability or delivery of learning<br>and/or services | 3 | 2 | 6  | • | Multi-year estates<br>strategy and capital<br>planning<br>Lobbying of SFC on<br>capital and backlog<br>maintenance funding<br>Planning for D&A<br>Foundation bids                       | 2 | 2 | $4 \leftrightarrow$ | • | Monitoring of capital plans<br>and expenditures<br>Regular review of capital<br>plans/timescales relative to<br>funds | VPSO           |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|                               | POTENTIAL CONTRIBUTING F |        | TREATMENT |       |                    |        | POST MITIGATION EVALUATION |       |            |                     |
|-------------------------------|--------------------------|--------|-----------|-------|--------------------|--------|----------------------------|-------|------------|---------------------|
| Risk<br>Number &<br>Committee | Risks                    | Impact | Likelihoo | Score | Mitigation Actions | Impact | Likelihoo                  | Score | Monitoring | Lead<br>Responsibil |
| 3 People and Performance      |                          |        | ă         |       |                    |        | þ                          |       |            | lity                |

| 3.1<br>LT&Q | Failure to reach aspirational standards in learning, teaching and service delivery                 | 4 | 3 | 12 | Clear quality<br>arrangements and<br>priority actions326Continuous self-<br>evaluation and action<br>  | <ul> <li>Comprehensive monitoring of key<br/>Pls and student/staff feedback</li> <li>Regular Stop and Review events</li> <li>External review and validation<br/>findings</li> <li>VPCP,<br/>VPSO<br/>DirC&amp;A</li> </ul> |
|-------------|--|---|---|----|--|--|
| 3.2<br>LT&Q | Failure to achieve/maintain compliance<br>arrangements, e.g. contracts; awarding<br>bodies; audit. | 4 | 3 | 12 | Robust strategic<br>planning and monitoring<br>Effective environmental<br>scanning<br>Strong partnerships<br>Clear links between<br>strategy and practice<br>Concerted demands for<br>increased activity levels224 | <ul> <li>Effective internal monitoring/review/verification arrangements</li> <li>External review findings</li> </ul>   |
| 3.3<br>A&R  | Legal actions; serious accident; incident<br>or civil/criminal breach                              | 4 | 5 | 20 | Adherence to legislative<br>and good practice<br>requirements326Positive Union relations<br>and staff communication↓↓Effective management<br>development<br>programmes↓↓   | <ul> <li>Monitoring and reporting in key<br/>areas – eg H&amp;S, equalities,<br/>employee engagement</li> <li>Continuous professional<br/>development</li> <li>Internal audit programme</li> <li>Staff surveys</li> </ul>  |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|              | POTENTIAL CONTRIBUTING  | FAC | TOR | S     |   | TREATMENT  |        |            |         | POST MITIGATION EVALUATION   |                        |
|--------------|---|-----|-----|-------|---|--|--------|------------|---------|--|------------------------|
| Commit       | Number &<br>Committee   |     |     | Score |   | Mitigation Actions   | Impact | Likelihood | Score   | Monitoring   | Lead<br>Responsibility |
| 3.4<br>HR&D  | Failure to meet the aspirational<br>standards in respect of the health,<br>safety, wellbeing and development of<br>staff and students | 3   | 4   | 12    | • | Clear and proactive<br>approaches to managing<br>and promoting health,<br>safety and wellbeing<br>Continuous self-<br>evaluation and action<br>planning<br>Rigorous CPD<br>arrangements in place<br>Regular staff and learner<br>feedback arrangements | 3      | 2          | 6<br>↔  | <ul> <li>Regular employee engagement<br/>monitoring</li> <li>Open communication with staff</li> <li>Comprehensive monitoring of key<br/>PIs and student/staff feedback</li> <li>Regular union/management<br/>dialogue</li> </ul> | VPSO                   |
| 3.5<br>Board | Reputational Risk – Loss of reputation with key stakeholders  | 4   | 3   | 12    | • | Marketing strategy<br>Reputation plan<br>Positive marketing<br>approaches  | 4      | 3          | 12<br>↔ | 55   | VPCP,<br>DirC&A        |
| 3.6<br>HR&D  | National bargaining outcomes impact<br>adversely on College operations,<br>activity and flexibility                                   | 4   | 4   | 16    | • | Influence within<br>Employers Association<br>Management of<br>bargaining outcomes and<br>implementation  | 4      | 3          | 12<br>↔ |  | VPSO,<br>VPC&A         |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|                          | POTENTIAL CONTRIBUTING F                                    | ACT    | ORS        |       | TREATMENT   |        |            |        | POST MITIGATION EVALUATION   |                        |
|--------------------------|---|--------|------------|-------|---|--------|------------|--------|--|------------------------|
| Risk<br>Number<br>Commit |   | Impact | Likelihood | Score | Mitigation Actions  | Impact | Likelihood | Score  | Monitoring   | Lead<br>Responsibility |
| 3.7<br>HR&D              | Industrial Relations Problems (including industrial action) | 4      | 5          | 20    | <ul> <li>Adherence to legislative<br/>and good practice<br/>requirements</li> <li>Positive Union relations<br/>and staff communication</li> <li>Effective management<br/>development<br/>programmes</li> <li>Industrial action<br/>continuity planning</li> </ul> | 4      | 2          | 8<br>↔ | <ul> <li>Regular union/management<br/>dialogue</li> <li>Regular employee engagement<br/>monitoring</li> <li>Open communication with staff</li> <li>Industrial action continuity<br/>planning</li> </ul>  | VPSO                   |
| 3.8<br>A&R               | Breach of data security / data protection                   | 5      | 4          | 20    | <ul> <li>Effective management<br/>of GDPR compliance</li> <li>Mandatory staff CPD<br/>and awareness raising<br/>on data protection<br/>(relative to role)</li> </ul>  | 4      | 2          | 8<br>↔ | <ul> <li>Active data protection monitoring<br/>and auditing</li> <li>Effective information and data<br/>security policies in operation</li> <li>Regular data security<br/>monitoring/testing</li> <li>GDPR Action Plan</li> <li>Staff CPD</li> </ul> | VPCP,<br>HoICT         |
| 3.9<br>HR&D              | Failure to meet Prevent and related obligations             | 5      | 3          | 15    | <ul> <li>Prevent training</li> <li>Staff awareness and<br/>contingency planning</li> <li>Engagement/practice<br/>sharing with local<br/>agencies</li> </ul>   | 5      | 1          | 5<br>↔ | <ul> <li>Business Continuity Plan<br/>including scenario testing</li> <li>Information sharing with local<br/>agencies</li> </ul>   | VPCP,<br>VPP&P         |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HoICT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|                               | POTENTIAL CONTRIBUTING FACTOR |        | ORS      |       | TREATMENT          | POST MITIGATION EVALUATION |          |       |            |                   |
|-------------------------------|-------------------------------|--------|----------|-------|--------------------|----------------------------|----------|-------|------------|-------------------|
| Risk<br>Number &<br>Committee | Risks                         | Impact | Likeliho | Score | Mitigation Actions | Impac                      | Likeliho | Score | Monitoring | Lead<br>Responsib |
| 3 Peop                        | ole and Performance (cont.)   |        | bd       |       |                    | -                          | bd       |       |            | ility             |

| 3.10<br>HR&D  | College arrangements do not minimise<br>risk associated with Modern Slavery | 4 | 3 | 12 | • | Clear and compliant<br>procurement<br>arrangements and<br>procedures<br>Staff identity checking<br>arrangements and use<br>of PVG.  | 4 | 1 | $4 \leftrightarrow$ | <ul> <li>Annual procurement<br/>monitoring/reporting</li> <li>Regular employee engagement<br/>monitoring</li> <li>Open communication with staff</li> </ul>   | VPCP,<br>VPSO |
|---------------|---|---|---|----|---|---|---|---|---------------------|--|---------------|
| 3.11<br>Board | Failure to plan or respond adequately to future pandemic illness.           | 5 | 4 | 20 | • | Monitoring and rapid<br>response to WHO and<br>UK/Scottish<br>Government<br>information and alerts<br>Maintenance of<br>COVID-19 good<br>practice approaches<br>to inform future use<br>Effective business<br>continuity planning in<br>place | 4 | 2 | 8                   | <ul> <li>Pandemic readiness / response<br/>included in business continuity<br/>plan reviews and testing</li> <li>COVID/Pandemic Response<br/>Group in place</li> <li>Active monitoring and rapid<br/>adoption of pandemic guidance /<br/>control measures</li> </ul> | Principal     |

| Post Holders | ELT   | Executive Leadership Team                | Prin   | Principal                            | Score | Impact      | Likelihood  |
|--------------|-------|--|--------|--------------------------------------|-------|-------------|-------------|
|              | SLT   | Senior Leadership Team                   | DirC&A | Directors of Curriculum & Attainment | 1     | Routine     | Remote      |
|              | Board | Board of Management                      | HolCT  | Head of ICT                          | 2     | Minor       | Unlikely    |
|              | VPSO  | Vice Principal Support & Operations      | HoE    | Head of Estates                      | 3     | Significant | Possible    |
|              | VPCP  | Vice Principal Curriculum & Partnerships | Chair  | Chair of the Board of Management     | 4     | Major       | Probable    |
|              |       |  |        |                                      | 5     | Critical    | Very Likely |

|                      |        | POTENTIAL CONTRIBUTING  | FAC    | TOR        | S     | TREATMENT  |                              |   |            | POST MITIGATION EVALUATION  |                     |
|----------------------|--------|---|--------|------------|-------|--|------------------------------|---|------------|---|---------------------|
| Risk N<br>& Com<br>4 | mittee | Risks   | Impact | Likelihood | Score | Mitigation Actions   | Impact Like Score Monitoring |   | Monitoring | Responsibility  |                     |
| 4.1<br>A&R           |        | r Disasters – eg Fire, MIS Failure,<br>re of Emergency Procedures   | 5      | 4          | 20    | <ul> <li>Sound systems of<br/>administration</li> <li>Clear fire and disaster<br/>recovery arrangements</li> <li>Staff CPD</li> </ul>  | 5                            | 1 | 5<br>↔     | Business Continuity Plan including<br>scenario testing  | Principal<br>& VPSO |
| 4.2<br>F&P           |        | re to achieve ambitions of Digital<br>egy; strategy and development is<br>ective                                    | 4      | 3          | 12    | <ul> <li>Planning, careful<br/>phasing of changes to<br/>processes and systems</li> <li>Effective management<br/>of ICT arrangements</li> <li>Clear investment plan</li> </ul> | 4                            | 2 | 8<br>↔     | <ul> <li>Regular review/reporting on<br/>milestones, systems effectiveness<br/>etc</li> <li>Regular CPD</li> </ul>  | VPSO,<br>HoICT      |
| 4.3<br>A&R           | result | ficant breach of ICT/Cyber security<br>ting in loss of service sufficient to<br>ct College student / staff outcomes | 4      | 3          | 12    | <ul> <li>Effective management of<br/>ICT arrangements</li> <li>Active ICT/data security<br/>monitoring and cyber<br/>security policy</li> </ul>                                | 4                            | 2 | 8<br>↔     | <ul> <li>Staff CPD on cyber security issues</li> <li>Regular security monitoring/testing</li> <li>Cyber resilience plan</li> </ul>  | VPSO,<br>HolCT      |
| 4.4<br>A&R           |        | nfrastructure fails to support effective<br>security / data protection  | 5      | 3          | 15    | <ul> <li>Effective infrastructure<br/>and systems design and<br/>implementation</li> <li>Effective management<br/>of ICT arrangements<br/>and GDPR compliance</li> </ul>       | 4                            | 2 | 8<br>↔     | <ul> <li>Active data protection monitoring<br/>and auditing</li> <li>Effective information and data<br/>security policies in operation</li> <li>Regular data security<br/>monitoring/testing</li> </ul> | VPSO,<br>HolCT      |

Agenda Item 10



# Human Resources and Development Committee

# Thursday 7 September 2023

# PAPER F

# **HR METRICS**

# **BOARD OF MANAGEMENT** Human Resources and Development Committee Thursday 7 September 2023



# **HR Metrics**

## Paper F for information

### 1. Introduction

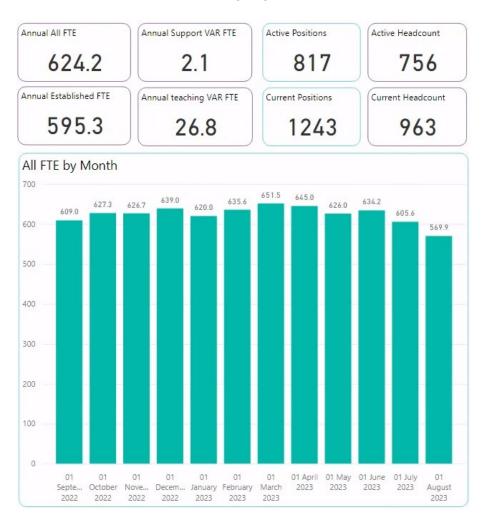
The HR&D Committee agreed a series of standardised HR&OD metrics that are made available to Committee members at each meeting. The template for these metrics is designed to give Board members an easy to read picture of the College's core human resource information.

Some of the information is presented as an annual figure and will detail comparisons with previous years. This is of particular importance in identifying trends and changes over time.

Other data is presented on a quarterly basis and taken as a snapshot of the status at that point in time.

### 2. HR Metrics

Following review for the May 2023 meeting, FTE data has been reviewed and the undernoted information will be provided as standard update going forward.



This data covers the FTE, Headcount and Position information as summarised below and is drawn directly from the live dashboard information utilised within the College. Using this data is easier to compile and gives a more accurate snapshot of staffing data at the point in time of each meeting. Thoughts and comments on this revised format are welcomed.

Comparison Data from Previous Meeting FTE 641.1 Active Headcount 865

Explanatory Notes:

- "Annual All FTE" represents the total College FTE by month on a rolling basis over the previous 12 months
- "Annual Established FTE" represents the established (permanent) staff element of the total figure above
- "Annual Support VAR FTE" and "Annual Teaching VAR FTE" represents the non -established variable staff FTE in relation to support staff and teaching staff on a rolling basis over the previous 12 months.
- "Active Positions" and "Active Headcount" show the number of positions and headcount which have been paid over the previous 3 month period (including current month).
- The "Current Positions" and "Current Headcount" shows the total number of occupied roles and headcount live within College systems, regardless of when hours were last worked.
- The first two charts below show the support and variable FTE by month for the last 12 months.
- The last chart shows the established staff contracted FTE by month for the last 12 months



| Diversity Data Held | %     |
|---------------------|-------|
| Ethnicity/Race      | 47%   |
| Disability          | 54%   |
| Gender Pay Gap      | 7.0%  |
| Diversity Data Gaps | 39.9% |

The need to improve equalities data recording for staff within the integrated HR-Payroll system has been recognised for a number of years but has been hampered by other priorities arising through the cyber-attack followed by the COVID pandemic and saving planning. This has been identified as a priority within the College equalities Mainstreaming report and work will be progressed over 2023/24 to improve data recording across the range of protected characteristics.

### Staff Absence Data (year to date)

This data has been updated to reflect that discussed at each Health, Safety and Wellbeing Committee.

|  | Staff Absence Rolling<br>Year to<br>31/07/23 | Staff Absence<br>Rolling Year to<br>17/04/23 |
|--|--|--|
| Average working days lost per headcount  | 7.98 days                                    | 8.19 days                                    |
| Working time lost  | 3.07%  | 3.15%  |
| Comparison with sector/national rates<br>UK All Sector rate (CIPD 2020)<br>UK Public Sector rate (Unison 2016) |  |  |

| Absence Analysis (Incidents)               | Rolling Year to 31/07/23 | Rolling Year to<br>17/04/23 |
|--|--------------------------|-----------------------------|
| Long Term Absences (4 weeks or more)       | 112                      | 113                         |
| Short Term Absences                        | 832                      | 844                         |
| Stress Related Absences – Work related     | 14                       | 16                          |
| Stress Related Absences – Non-work related | 77                       | 71                          |

#### **Other HR Metrics**

|                                  | 2022/2023 | 2021/22 |
|----------------------------------|-----------|---------|
| Staff Turnover Rate (non-forced) | 6.67%     | 18.2%   |
| Employee Hearings                |           |         |
| Discipline                       | 2         | 5       |
| Grievance                        | 2         | 3       |
| Tribunal Actions                 | 0         | 1       |
| Recruitment Exercises            | 38        | 151     |
| Current Vacancies                | 4         |         |

## 3. OD Metrics

|   | YTD 2022/23              | 2021/22 Full Year        |
|---|--------------------------|--------------------------|
| Engagement with Leading Learning Academy (per team)   | 100%                     | 100%                     |
| Number of internal CPD events delivered and external events supported   | 270                      | 304                      |
| Number of attendances at internal and external CPD events per employee headcount  | 1154                     | 1371                     |
| Organisational Development budget per<br>employee headcount   | -                        | £110                     |
| Engagement survey ratings (annual/periodic)   | -                        | -                        |
| Employees participating in College-wide strategy and working groups % of employee headcount   | -                        | -                        |
| Employees with health and safety certification<br>(this is in addition to mandatory obligations -<br>all new employees have H&S briefing) | See H&S Annual<br>Report | See H&S Annual<br>Report |
| Employee benefits take up rates   | All staff<br>registered  | All staff registered     |

### Induction

| Induction<br>2022/23 | New<br>Starts | Not<br>Started | In progress:<br>On Track | In progress:<br>Behind | Completed | Total |
|----------------------|---------------|----------------|--------------------------|------------------------|-----------|-------|
| Academic             | 5             | 0              | 5                        | 0                      | 0         | 0     |
| Support              | 3             | 0              | 3                        | 0                      | 0         | 0     |

## **Training & Development Completion Rates**

| Activity                                       | 2022/23 Completion Rate to date |
|--|---------------------------------|
| Development Reviews                            | 54%                             |
| Mandatory Training                             |                                 |
| *Safeguarding                                  | 80%                             |
| *Equality & Diversity                          | 86%                             |
| **Cyber Security                               | 69%                             |
| *Mental Wellbeing in Children and Young People | 79%                             |
| **GDPR   | 55%                             |
| #Health & Safety                               | 87%                             |
| #Fire Safety                                   | 90%                             |
| #Display Screen Equipment                      | 85%                             |

The above figures represent completion rates in respect of the 3 year rolling mandatory training cycle of courses as follows.

\*2022/23 Mandatory Training List \*\*2021/22 Mandatory Training List #2020/21 Mandatory Training List. As a three year rolling programme these courses are the priority again for AY 2023/24

### 4. Link to Strategic Risk Register

Information in this report is intended to provide Board members with reassurance that actions and activities are being progressed and addressed that support the mitigation of a range of risks identified within the Strategic Risk Register namely.

- 2.2 failure to achieve institutional sustainability
- 3.1 failure to reach aspirational standards in learning, teaching, and service delivery
- 3.3 Legal actions; serious accident; incident or civil/criminal breach
- 3.4 failure to meet aspirational standards in respect of the health, safety, wellbeing and development of staff and students
- 3.9 failure to meet PREVENT and related obligations

Author: Karen Buchan, HR Manger / Colin Lynagh, Business Intelligence Officer Executive Sponsor: Steve Taylor, Vice Principal People and Performance

Agenda Item 11



# Human Resources and Development Committee

# Thursday 7 September 2023

# PAPER G

# **MEETING MINUTES/UPDATES**

# JOINT CONSULTATION FORUM

### Wednesday 10 May 2023 at 2.00pm in Seminar Room 5, Arbroath campus and via MS Teams

A Mawhirt (online)

K Buchan (online)

D Smith (online)

PRESENT: S

S Hewitt S Taylor S Oakley S Graham (EIS-FELA Officer)

ltem

#### 1 Apologies

Apologies were noted from J Carnegie, J Grace, J Edwards (Unison) and A Williamson.

#### 2 Minute of Previous Meetings, 22 February 2023, 6 and 9 March 2023

The minutes of the previous meetings were approved.

#### 3 Matters Arising

SH noted this is a standard JCF meeting in the normal schedule, and that regular other meetings have been taking place due to the current financial situation.

#### 3.1 Engagement with LDF

SH queried whether there was further action to take on the matter arising from 2021 regarding engagement with LDF. SO confirmed that regular working practices have improved and engagement with HR and managers has been good. SO and SH agreed to revisit this next academic year as required.

#### 3.2 Union and HR Team Informal Engagement

SH queried whether there was a specific action to undertake work in this area. AM confirmed it had been a long-standing action which related to previous union reps who had not had the benefit of meeting with the HR team, some of whom joined D&A during COVID.

KB noted that it would be useful to keep this action open so that the group could engage once the support reps are in place.

SH

#### 3.3 TTP Discussions

SO noted there was nothing further on this at this stage. ST highlighted that national discussions on further TTP guidance was being progressed.



Actions

#### **3.4 Redeployment Policy**

SH confirmed the position of the Redeployment Policy, with KB confirming it was now finalised and circulated to JCF. This item was closed.

#### 3 2023-24 Student Recruitment

JG provided an update to SH prior to the meeting for sharing with the group.

SH informed the group regarding the comparative application data from 5 May 2022 to 5 May 2023, with the caveat that applications have been open 9 weeks longer this year (i.e., since November). SH noted that this year, applications were 10% up at this date.

SH highlighted that Engineering, Business and Housing and Health and Social Care were particularly down on applications (c.10%). Art, Access, and others have seen good increases in their applications, with ESOL seeing a very significant increase in their applications.

SO asked whether there would be any analysis of the applications and what is working in terms of recruitment. SH confirmed that yes, that had been requested through SLT from Marketing, with AM confirming that in addition to the normal stats gathered by Leann Crichton's team, Marketing would analyse social media engagement, the 'Places' campaign's most impactful activities with a view to focusing future activity on those activities that have had the greatest impact.

SO noted that this year's campaign was prominent and there were more logos and D&A features in eye catching places, which was reassuring for staff.

SH provided an update on applications, noting there are currently 1098 unconditional offers and 2663 conditional. This is roughly where we would expect to be at this stage, so no particular cause for concern (or celebration) giving this is on par with last year.

DG requested clarity on number of applications, with SH confirming there were 5201 total full time places available. 7200 applications have been received, but this included multiple applications from the same individuals. SH confirmed that historically, D&A would need c.11,000 applications to fill the 5201 available full time places.

SO queried whether there genuinely was a reduction in student numbers with these stats, with SH cautioning that whilst the numbers look OK at present against a reduced number of full time places, the applications are one part of it and who actually turns up for the course is the other part, with many opting not to come to college for one reason or another.

SO asked what was happening to ensure that applications convert to students on courses next session, with SH confirming that the Administration team undertaken regular check ins to ensure regular contact with applicants, and this provision has grown over recent years to support this key engagement work.

ST noted that the series of activities over summer promoted the 'keeping warm' agenda through newsletters and offers to visit campus. Brief discussion followed regarding students moving to university prior to being ready to do so.

AM noted that there is good coverage of different ways to engage with college and keep applicants engaged between direct phone calls and Teams messages to applicants, Connect2D&A days on campus which have been refreshed and organised, with Marketing also offering to support to teams to create social media tour videos for their departments.

#### 5 & 6 College Finances & Financial Sustainability Plans

SH noted items 5 and 6 could be taken together, noting they would naturally be covered together.

SH updated that group that an additional 3 VS applications had been received, all 3 in areas that are directly affected by the savings proposals.

SH confirmed that the Executive team met last night (9 May) to discuss the financial situation and begin the process of assessing the current landscape. SH noted again the importance of confidentiality when it comes to numbers, sharing with the meeting that (assuming current VS applications could be progressed) it would appear the current situation puts the savings remaining / required at c.£700k. The Executive team meeting reviewed the proposals and finances and in detail, noting that the current projection of figures puts the College further forward than at the same time in the savings plan last year.

ST noted that work has been ongoing to chip away at the savings ask and each day is bringing us closer to that stage. ST once again reiterated that all progress is positive towards the possibility of removing compulsory redundancy from the table. SO noted this was what he was going to ask, with SH and ST confirming the position is the same as was outlined at the EIS-FELA dispute meeting; progress is good but the College cannot yet remove compulsory redundancy as a consideration but would aim to do so as soon as this was possible.

SH raised that consultation periods had been discussed. Recognising that Business was a big area affected, SH confirmed that whilst the full consultation timeline cannot be extended, the elements covered by BAH/ALI and the discussion around the promoted structure would have an additional week (to 26 May) to respond to consultations. SO asked whether staff would have access to information requested [senior staff structure] in this timeframe, with SH confirming it should be available tomorrow (11 May).

ST highlighted that around 5 or 6 consultation responses had raised concerns that extending the consultation caused concerns around what will be known by the summer break, with the view expressed that it was preferrable to know prior to going off on leave. KB concurred that this had been a regular consideration at HR surgeries onsite with staff voicing similar concerns.

SH confirmed that the College would support a further 6 hours of remission for the EIS-FELA branch to support the ongoing work of supporting staff through the consultation and savings plan. SO thanked SH for this proposal and will take it to the EIS-FELA local branch meeting.

SH noted that Graeme Dey (local Angus MSP) had suggested a date for a meeting, with SH requesting that the JCF consider a representative to join this meeting. The meeting is expected to take place around lunch time on 19 May. SH also suggested that the letters to the Cabinet Secretary and local MSPs are shared with staff, in an update provided to all staff next week.

DG queried if the additional 6 hours of remission for the (EIS-FELA) branch was available over an agreed time period, with SH and ST confirming that this would be until the end of this academic year.

SH confirmed with AM that the beginning of next week would be a suitable timeframe for putting out further communications to staff (as noted above).

ST noted that Unison had submitted an information request today (10 May) which will be responded to. SO asked whether this information could also be shared with EIS-FELA, with ST noting much of it is already available but he would check this with Unison. SO highlighted on the topic of information that the (EIS-FELA local) branch has a list of information or queries staff feel that they don't have / haven't been answered, with SO stating that EIS-FELA branch would submit this as a list to ST.

SH reiterated the offer for the Executive team to meet with any staff or teams impacted by the savings plan, and that this will be part of the communications to staff next week (as agreed above). SO noted that not all staff feel they would be best placed to engage in this way, with SH noting that the meetings can be on any basis that works for teams / individuals. KB noted she has received a request for a meeting from a team and will share details with SH.

SO stated that the (local EIS-FELA) branch are continuing to support staff and understand the natural reaction to change many are having. SO reiterated that the information requested by staff and attempts to cover off the remaining questions should support people in feeling more comfortable due to being informed. SH agreed that it is better to have the conversations and address queries. SH highlighted that looking at the savings data available, key areas were narrowing down therefore it may be possible to target offers of support and information.

SO highlighted that an extension by a week to the current consultation phase would be beneficial for staff, stating that the responses people want to put in are significant pieces of work. SH stated he understands concerns but noted that giving people a much longer timeframe may still not be long enough. SH felt that discussions should be happening regardless of information considered to be available. SO asked whether there was any scope to take more time, with SH stating that another week is over two weeks from now and whilst the College will do everything it can to support specific discussions, specific areas should be targeted for conversations as needed to work through some of the perceived issues.

SO agreed this was a good idea and noted that the EIS-FELA local branch would aim to facilitate this. SH raised a concern that the senior structure elements could be something of a red herring in terms of the information required for a consultation response for most areas / teams.

ST highlighted a concern that the Executive is not aware of information requests that were outstanding, i.e., that there is any data outstanding or not being provided. SH returned to the point that it is not appropriate to hold up the whole timeline for a few requests that may not be possible to fully respond to as there are too many unknowns. SH highlighted that with current VS applications, some of these areas could be sitting at the required financial position and it's important that relevant work such as this can be progressed.

SH

ST

KB

SH asked SG if there was anything SG would like to add to the meeting, with SG confirming she had nothing additional to add following the (dispute) meeting yesterday.

SH asked for any further comments under this point, with SO focusing on the human aspect of the work that's currently being done. SO noted that the natural human reaction is anxiety, frustration, anger, and / or disappointment, and it's important as a group we consider how we recognise this. KB stated that many of the HR surgery conversations are also covering this human element, with individuals working through challenges around this with HR. KB and others have asked staff what they would like to see and are offering HR support for any individuals who indicate they need some time and support. KB highlighted that some surgery users have explained there are people they are concerned about and as a result HR have been able to reach out sensitively and engage with individuals.

SO suggested that staff communications were important on this topic, with AM highlighting a draft will be pulled together covering the range of key points to share with staff early next week

#### 7 Policy Review Group

AM noted that main item for this group has been covered on the agenda (Redeployment Policy) which had been shared with JCF and no further comments received. This would now be finalised and published

KΒ

#### 8 **AOCB**

No further business was noted.

SH thanked the group for attending.

#### 9 Date of Next Meeting

ST confirmed that dates for next year's JCF meetings would be circulated in due course. The weekly update meetings would continue.

Health, Safety & Wellbeing Committee Meeting

# Draft Note of Last Meeting Wednesday 21 June 2023



Minute of the Health, Safety and Wellbeing Committee meeting held on Wednesday 21 June 2023 via Microsoft Teams.

PRESENT: Billy Grace (Chair) (BG) Sandy Fowler (SF) Susan Sloan (SSI) Rosie Ivins Kichelle Williams-Robinson (KWR) Billy Grace (BG) Bob Gray

- APOLOGIES: Amy Monks (AM), Sarah Ramminger (SRamm), Mike Swan (MS), Alison Hamon (AH), Sarah Thom (ST), Abi Mawhirt (AM), Pamela Duke (PD), Stephen Swinley (SS), Stephen McGregor (SM), Chris Ditchburn (CD), Wendy Duke (WD), Karen Buchan (KB), John King (JK), Fi O'Duibhinn (FO'D)
- 1. Welcome & Apologies BG welcomed all attendees and noted the apologies received.
- 2. Note of Last Meeting (for approval) Notes of the previous meeting were agreed as an accurate reflection

## 3. Matters Arising (for information)

| Matter Arising                             | Status   |
|--|----------|
| SF to share new RA template with Union     | Complete |
| H&S reps                                   |          |
| SF to produce 5 year accident comparisons  | Complete |
| for Committee                              |          |
| SF to share safety checklist template with | Complete |
| Committee                                  |          |
| SF to provide PEEPs data for Committee     | Complete |
| SF to meet with Student Services/Leann     | Complete |
| Crichton regarding transfer of PEEPs       |          |
| procedure to induction plans, final        |          |
| development meeting 27 June                |          |
| SF to review number of first aiders with   | Complete |
| People Team                                |          |
| SF to report the number of mental health   | Complete |
| incidents to Committee                     |          |

| SF to report accident information based on top 5 highlights to Committee | Complete                                  |
|--|---|
|  |   |
| KB – to liaise with managers to ensure all                               | Incomplete – KB unable to attend meeting  |
| absences are recorded.   |   |
| SR – to investigate alternative food larder                              | Incomplete – SR unable to attend meeting  |
| suppliers  |   |
| KWR to showcase positive impact of LE                                    | Incomplete                                |
| workshops to LDF   |   |
| FOD to highlight personal protection training with Union colleagues and  | Incomplete – FOD unable to attend meeting |
| encourage staff to participate.  |   |

## 4. <u>Committee Terms of Reference</u> (for information)

### 5. Health, Safety and Wellbeing Management Plan Update

SF advised the committee of the results of the H&S audit carried out by Henderson Loggie and shared H&S management plan for next 12 – 18 months which is now in place

### 6. Health, Safety and Wellbeing performance

#### 1. Health, Safety & Wellbeing internal Audit

Final version of the H&S audit report was issued 27 Feb, overall all management system was rated as good with only 2 minor recommendations.

#### 2. Health & Safety

SF gave an overview on performance statistics, information shared in Safety Officers report

#### 3. Wellbeing

#### I. Staff

Absence data paper was shared with the committee highlighting relatively good statistics considering the significant challenges in recent years. Report available in shared folders

#### II. Students

Student Association and Learner Engagement unable to attend meeting, however activity updates from both teams have been posted and available in shared folders

#### III. Mental Health

RI highlighted the following points to the committee -

- Student Services still receiving high volumes of cases particularly around low mood/depression/loneliness
- Continual work with SA, LE and community-based services to support students
- Marketing involvement to remove negative association with mental health
- Triage system in place to ensure students receive timely and relevant support
- SIPP training minimal uptake, a wider variety of staff with this training would be beneficial

## 7. Accident investigation summary findings and lessons learned

SF currently working on 2 active cases and will update Committee at next meeting

### 8. Health, safety & wellbeing training

### 1. Health & Safety

SF noted the H&S audit highlighted an inconsistent approach to mandatory training monitoring. New monitoring process in place for staff (still within induction and H&S themed year) with SF/SSI. Data to be extracted monthly to trigger escalating reminders for staff to complete.

## 2. Health & Wellbeing

BG noted paper received from KB regarding Wellbeing activity undertaken, available in shared folder

9. New issues or other reports in internal and external health, safety and wellbeing<sup>6</sup> SF highlighted 3 items (included in Safety Officer's report) – safety checklist reporting and fire action have been developed and progressing well. First aid remains an issue with staff leaving and communication issues, SF proposes a working group to ensure continued support. BG acknowledged JB help in assisting SF with the volume of challenging work being undertaken.

# 10. AOCB

None recorded

11. Date of Meeting: Monday 25 September 2023 at 2.00pm (unless there is a particular requirement for an earlier meeting)

# Agenda Item 12



# Human Resources and Development Committee

# Thursday 7 September 2023

# DATE OF NEXT MEETING-

Thursday 9 November 2023 at 5:00pm in Room A625, Level 6, Kingsway Campus